

THE ROYAL NETWORK, INC. CANCELLATION AND REFUND POLICY

Cancellation Policy:

The Independent Business Associate Agreement is from month to month beginning with the date on the original application unless specified on the contract. Products, services and billing shall continue and accrue until notification is given by customer or The Royal Network, Inc. of cancellation. The Independent Business Associate is responsible for canceling of the Independent Business Associate Agreement. Discontinuance of paying for service without notification by the Independent Associate does not imply cancellation of services. Continued use of the products and services of The Royal Network constitutes acceptance of this Agreement and any future versions.

Refund Policy:

The Royal Network adheres to a ten day refund policy. If you are not completely satisfied with our products and services and you notify us of cancellation within the first ten days of your initial contract date, you will be given a full refund of the contract amount. Software products, such as CD's, videos, DVD's that have been opened or seminars whose dates have passed shall not be refundable. All cancellations and refund request must be forwarded to us via US Mail or, Fax, and must include a signature of the Business Associate requesting the refund. Online Products and Services will have the same cancellation date as the Independent Business Associates Agreement with The Royal Network, Inc. No refunds will be given on monthly auto subscription modes past the 10th business day from the application date.

It is the intention of The Royal Network to provide products and services of the highest quality to our Independent Business Associates and to Preferred and Retail Customers; however in the event that you receive damaged or defective products, a full refund will be made. Please allow 3-4 weeks after refund request is received by to receive your refund.